



## C2M v2.9

### 3.4.4.1a Enroll in Budget

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# Contents

BRIEF DESCRIPTION ..... 4

BUSINESS PROCESS MODEL PAGE 1 ..... 5

BUSINESS PROCESS MODEL PAGE 2 ..... 6

BUSINESS PROCESS MODEL PAGE 3 ..... 7

DETAIL BUSINESS PROCESS MODEL DESCRIPTION..... 8

TEST ASSETS RELATED TO THE CURRENT PROCESS..... 19

DOCUMENT CONTROL ..... 20

ATTACHMENTS:..... 21

*Account/Budget* ..... 21

*Admin Menu/Budget Plan* ..... 22

*Service Agreement/Chars, Qty, & Rec Chg*..... 23

*Customer 360*..... 24

*Account Financial History*..... 25

*Billing History*..... 25

*Miscellaneous Information:* ..... 26

## Brief Description

<b>Business Process:</b>	<b>3.4.4.1a C2M.Enroll In Budget</b>
<b>Process Type:</b>	<b>Sub-process</b>
<b>Parent Process:</b>	<b>3.4.4 C2M.Manage Budget</b>
<b>Sibling Processes:</b>	<b>3.4.4.2a C2M.Monitor and True Up Budget, 3.4.4.3a C2M.Cancel Budget, 4.2.2.10a C2M.Manage Budget Billing, 4.3.1.1a C2M.Process Budget Payments, 3.4.1.1 C2M.Manage Customer Contacts, 3.3.2.1 C2M.Start Premise Based Service</b>

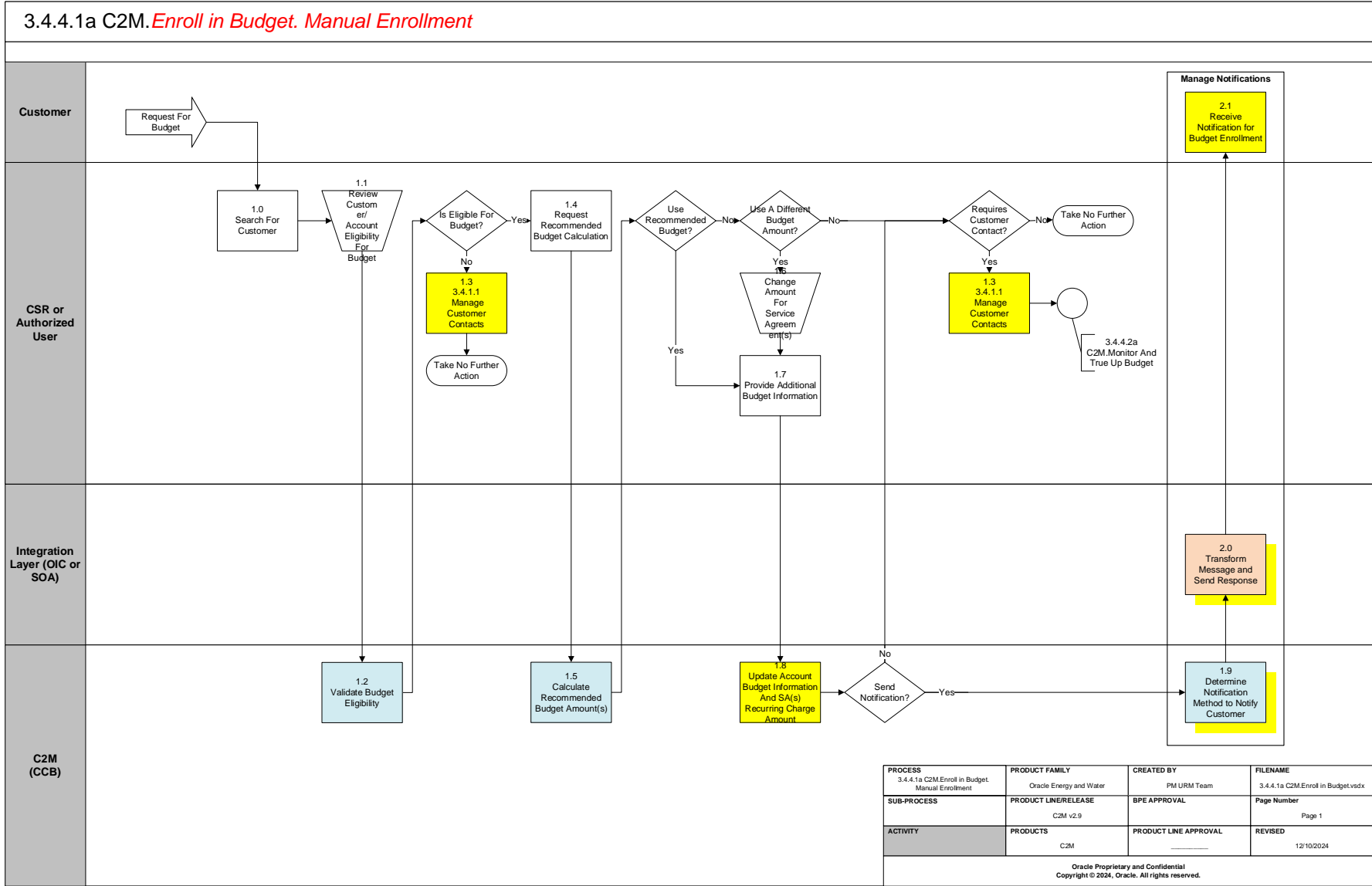
This process describes Enrollment to Budget Plan. A Budget Plan is a levelized payment plan used to spread out seasonal bill variations. It is a common practice for Organizations to offer their customers Budget Plans. A Service Agreement on a Budget has a fixed amount levied on a bill segment, regardless of actual utility charges. While overall the Account references a specific Budget Plan, each Service Agreement has an individual, unique Budget amount. The sum of an Account's Service Agreements' Budget amount is the Account's Budget amount.

Providing Budget Billing service is a complex process, and consists of several sub-processes. Together the processes represent the full lifecycle of Budget Plan functionality: Enrollment in Budget, Monitor and True Up Budget, Manage Budget Billing, Process Budget Payments, and Cancel a Budget.

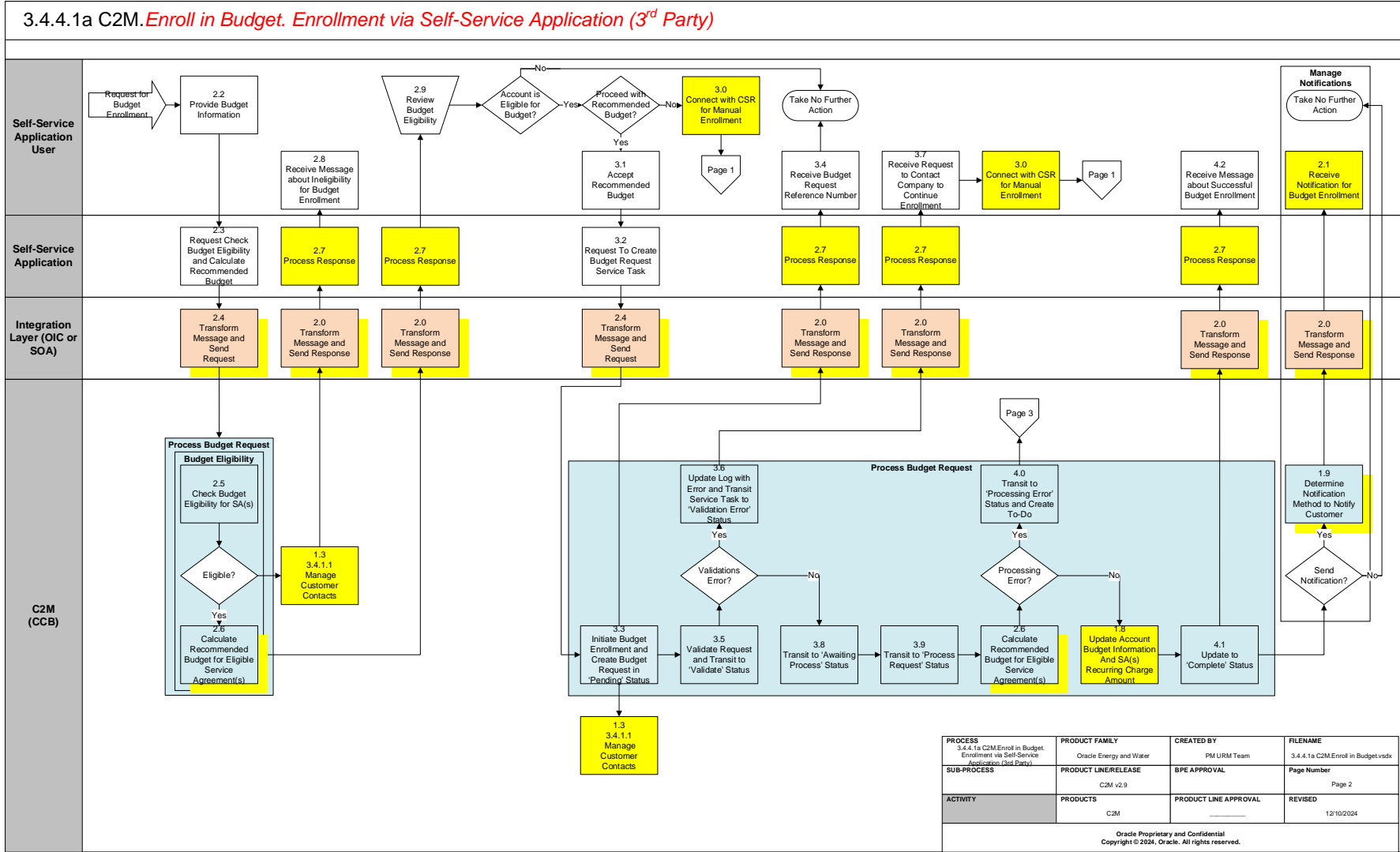
The Budget Enrollment process allows the CSR or Authorized User to set up a Budget plan upon Customer request. The Customer can also enroll to budget using self-service application(s). The Customer's Account and Service Agreement(s) must satisfy established Business rules. As a part of enrollment in a Budget plan C2M(CCB) offers automatic Budget amount calculation. It supports negotiations with the Customer and simplifies the Budget enrollment process overall. Different [Budget Plans](#) may be used for various types of customers.

A Budget Plan may be set up for a Customer at time of Start Service, or at any time during the lifecycle of an active Service Agreement.

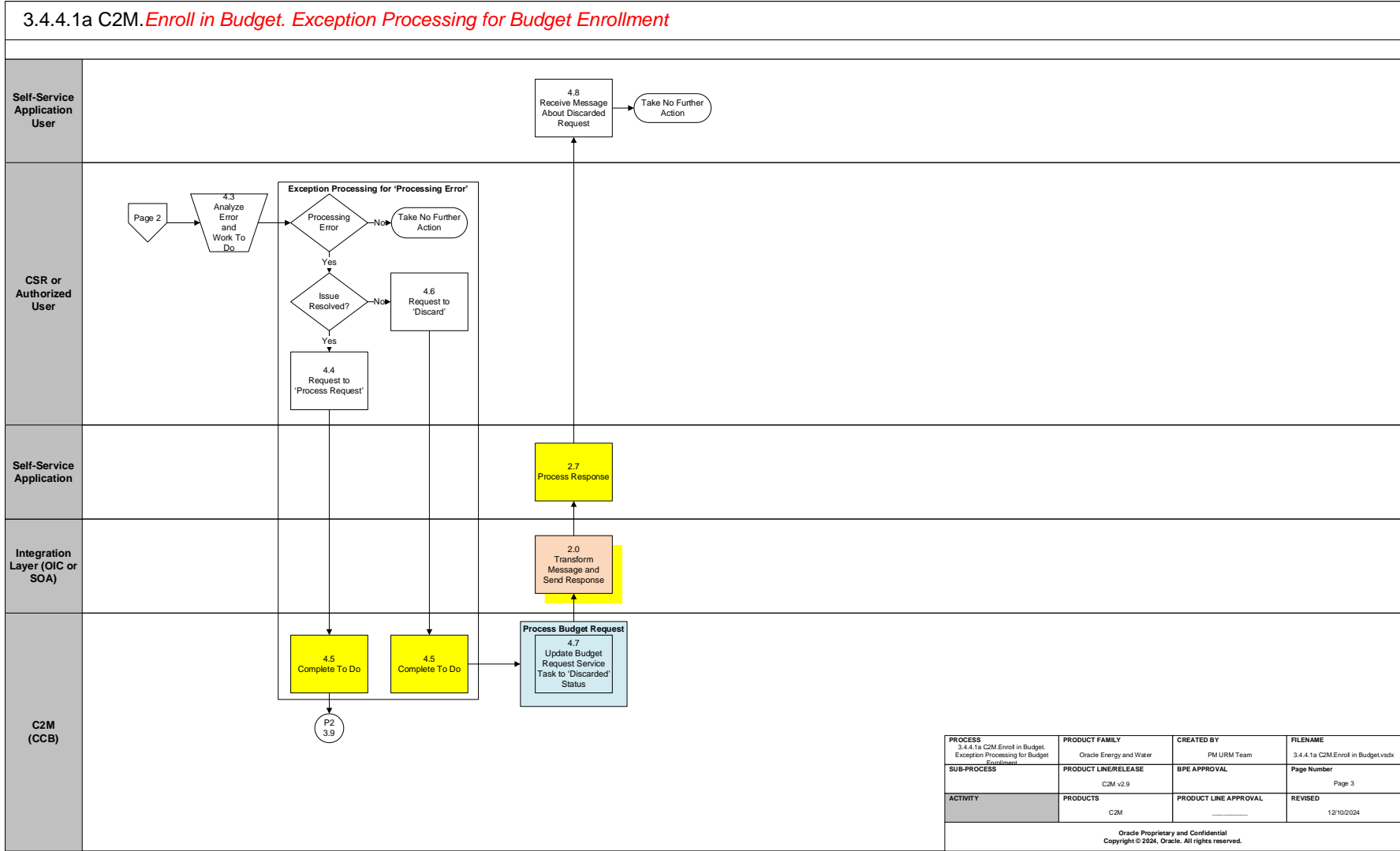
Business Process Model Page 1



Business Process Model Page 2



Business Process Model      Page 3



## Detail Business Process Model Description

### 1.0 Search for Customer

**Actor/Role:** CSR or Authorized User

**Description:**

Upon receipt of request or inquiry for Budget, the CSR or Authorized User locates the customer in C2M(CCB) using Control Central Search.

### 1.1 Review Customer/Account Eligibility for Budget

**Actor/Role:** CSR or Authorized User

**Description:**

There is dialogue with Customer. The CSR or Authorized User evaluates the account. Usually, [Account Financial History](#), [Billing History](#), Credit Rating, and Credit and Collection History are reviewed. It's recommended to review Control Central Alerts as well. The [Customer 360](#) portal provide the CSR or any Authorized User with valuable insight for overall analysis of the customer and assist in determining eligibility for Budget.

**Process Plug-in enabled (Y/N)**      **Available Algorithm(s):**

Installation Options - Control Central Alerts
C1CIBUDGENRL - Budget Billing Enrollment

**Configuration required Y**      **Entities to Configure:**

Insight Group
Insight Type

### 1.2 Validate Budget Eligibility

**Actor/Role:** C2M(CCB)

**Description:**

C2M(CCB) evaluates Budget eligibility for different SA's, that are eligible for Budget.

**Process Plug-in enabled (Y/N)**      **Available Algorithm(s):**

C1-BUDG-ELIG - Budget Ineligible If SA Char Exists
--

**Configuration required Y**      **Entities to Configure:**

SA Type
---------

### 1.3 3.4.1.1 Manage Customer Contacts

**Actor/Role:** CSR or Authorized User

**Description:**

Based on established Business Rules the CSR or Authorized User enters a Customer Contact to document Customer request. Refer to process 3.4.1.1 Manage Customer Contacts.

### 1.4 Request Recommended Budget Calculation

**Actor/Role:** CSR or Authorized User



**Description:**

If Customer is eligible for Budget, the CSR or Authorized User requests to calculate automatically the Recommended Budget Amount using the “Recommend” function on the Account/Budget page. C2M(CCB) allows automatic calculation for the recommended Budget amount for large Customers with more than 100 service Agreements. If more than 100 service agreements exist, a CSR or Authorized Personnel uses “Calculate and Apply” function to obtain the recommended Budget amount. Based on further discussion with the Customer, the CSR may use the recommended Budget amounts or make changes to some or all of the eligible Service Agreements.

**1.5 Calculate Recommended Budget Amount(s)**

**Actor/Role:** C2M(CCB)

**Description:**

C2M(CCB) calculates the recommended Budget amount for eligible SA’s based on the Account’s configured Budget Plan and provides CSR or Authorized User results of calculations for review and analysis.

**Process Plug-in enabled (Y/N)**      **Available Algorithm(s):**

C2M-CBUDCALC (alg type BUDCALC-BH) Calculate Budget using Average of last 6 months + 5%, round up to nearest \$50
C2M-RBUDCALC - Calculate Budget using Average of last 12 months + 5%
C2M-EBUDCALC (alg. Type BUDCALC-PH) Calculate Budget using Premise Bill History with estimated bills

**Business Object (Y/N)**      **Business Object**

C1-BudgetPlanPhysicalBO - Physical BO for Budget Plan
---

**Configuration required Y**      **Entities to Configure:**

Budget Plan,
Customer Class/Controls
SA Type

**1.6 Change Amount for Service Agreement(s)**

**Actor/Role:** CSR or Authorized User

**Description:**

During discussion with Customer, the CSR or Authorized User decides the recommended Budget amount cannot be used. He/she populates mutually agreed upon Budget amounts for each eligible Service Agreement.

**1.7 Provide Additional Budget Information**

**Actor/Role:** CSR or Authorized User

**Description:**

The CSR or Authorized User follows established business rules and finalizes list of Service Agreements that participate in Budget plan, and updates all the Budget related details for eligible Service Agreement(s). See Account/Budget Page and Service Agreement/Recurring Charge Page to view details.

**1.8 Update Account Budget Information and SA(s) Recurring Charge Amount**

**Actor/Role:** C2M(CCB)

**Description:**

The Account Budget information is updated, and the individual [recurring charge effective date](#) and amounts are stored for each Service Agreement. If the Budget information is entered on the Start Service confirmation window, the system will populate the Budget information on the Account and update the effective date and [recurring charge amount](#) for the Service Agreement(s).  
See also True Up process (3.4.4.2a Monitor and True Up Budget)

**1.9 Determine Notification Method to Notify Customer**

**Actor/Role:** C2M(CCB)

**Description:**

C2M(CCB) determines the notification preference set by customer and initiates notification through preferred delivery method.  
*Manually (Invoked from C2M UI):* C2M(CCB) determines the notification preference set by customer and initiates notification through preferred delivery method.  
**Automatically** (Invoked from Service Task) if Business requires to send notification to the Customer after successful completion of budget enrollment, it is recommended to add thi

**Process Plug-in enabled (Y/N)**      **Available Algorithm(s):**

C1-NTF-DFPRF - Determine Default Contact for Notification Type
C1CRETMPLNTF - Create Template-Based Notification
C1-NT-VALCC - Validate Contact Class and Contact Type (BO Pre-Processing)
C1NTTSUBVL - Template-Based Subscription Notification Type Validation
C1BUDNFTMPD - Budget Notification Template Data

**Business Object (Y/N)**      **Business Object**

C1-NotifTypeTmplSubscription - Template-Based Subscription Notification Type
--

**Configuration required Y**      **Entities to Configure:**

Master Configuration
Notification Type

**2.0 Transform Message and Send Response**

**Actor/Role:** OIC or SOA

**Description**

The Oracle Integration Cloud/SOA will transform the response to Self-Service Application.

Customizable process Y      Process Name:

Custom Process

**2.1 Receive Notification for Budget Enrollment**

**Actor/Role:** Customer/Self-Service Application User

**Description:**

The Customer/Self-Service Application User will Receive Notification about successful enrollment in Budget.

**2.2 Provide Budget Information and Check Eligibility**

**Actor/Role:** Self-Service Application User

**Description:**

The Self-Service Application User will request for budget enrollment via self-service application. They will provide Budget information and check for budget eligibility.

**2.3 Request Budget Eligibility and Recommend Budget**

**Actor/Role:** Self-Service Application

**Description:**

The Self-Service Application will capture request for budget enrollment.

**2.4 Transform Message and Send Request**

**Actor/Role:** OIC or SOA

**Description**

The Oracle Integration Cloud/SOA will capture the request from the Self-Service Application and pass it to the C2M system.

Customizable process Y      Process Name:

Custom Process

**2.5 Check Budget Eligibility for SA(s) Group: Budget Eligibility.**

**Actor/Role:** C2M(CCB)

**Description**

The C2M(CCB) will identify the request and will first check the eligibility and list of eligible/ineligible SAs.

Process Plug-in enabled (Y/N)      Available Algorithm(s):

C1-BUDG-ELIG - Budget Ineligible If SA Char Exists
C1-VALBUDTTY - Budget Request Task Type Validation
C1-ICCHKBUDG - Check if account is on budget

Scripts(s):

WX-BudgetReq - Process Budget Request

**Web Service(s):**

C1BudgetDeta - Budget Details Service
C1-BudgetElg - Budget Eligibility
WX-NtfyBudg - Determine if customer is on budget

**Configuration required Y****Entities to Configure:**

C1-Budget - Budget
CXBudgetDetails - Retrieve Budget Details
CXProcessBudgetRequest - Process Budget Request
WXBudgetDetails - Retrieve Budget Details
WXProcessBudgetRequest - Process Budget Request

Master Configuration
SA Type
Budget Plan
Self-Service Task Type

**2.6 Calculate Recommended Budget for Eligible Service Agreement(s) Group: Budget Eligibility.****Actor/Role:** C2M(CCB)**Description**

The C2M(CCB) will identify the request and will calculate the recommended budget amount for eligible SAs.

**Process Plug-in enabled (Y/N)****Available Algorithm(s):**

BUDCALC-BH - Budget Calc - Prem History or Fixed Amount per SA
BUDCALC-PH - Budget Calc - Prem History + Estimated Bills

**Scripts(s):**

WX-BudgetReq - Process Budget Request
C1BudgetDeta - Budget Details Service
C1-BudgetElg - Budget Eligibility

**Web Service(s):**

C1-Budget - Budget
CXBudgetDetails - Retrieve Budget Details
CXProcessBudgetRequest - Process Budget Request
WXBudgetDetails - Retrieve Budget Details
WXProcessBudgetRequest - Process Budget Request

**Configuration required Y****Entities to Configure:**

Master Configuration
SA Type
Budget Plan
Self-Service Task Type

**2.7 Process Response****Actor/Role:** Self-Service Application**Description:**

The Self-Service Application will process the response.

**2.8 Receive Message about Ineligibility for Budget Enrollment****Actor/Role:** Self-Service Application User**Description:**

The Self-Service Application User will Receive Message about Ineligibility for Budget Enrollment.

**2.9 Review Budget Eligibility for SA's and Recommended Budget****Actor/Role:** Self-Service Application User**Description:**

The Self-Service Application User will review eligibility and may choose to proceed if they are eligible to enroll for budget.

**3.0 Connect with CSR for Manual Enrollment****Actor/Role:** Self-Service Application User**Description:**

If the Self-Service Application User need any update to the recommended budget amount, they will connect with CSR for Manual Enrollment.

**3.1 Accept Recommended Budget****Actor/Role:** CSR or Authorized User**Description:**

The CSR or Authorized User accepts the recommended budget amount and request to create Budget service request

**3.2 Request To Create Budget Request Service Task****Actor/Role:** Self-Service Application**Description:**

If the customer decides to proceed with the recommended budget amount, the Self-Service Application will request to create budget service task.

**3.3 Initiate Budget Enrollment and Create Budget Request in 'Pending' Status****Actor/Role:** C2M(CCB)**Description**

The C2M(CCB) will create 'Budget Request Service Task' in 'Pending' status and process the response.

**Process Plug-in enabled (Y/N)**      **Available Algorithm(s):**

	<b>Service Script(s):</b>	F1-TRN-DF-NS – Generic Business Object Status Monitor
		WX-SSTINFO - Self-Service Task Information
		BUDCALC-BH - Budget Calc - Prem History or Fixed Amount per SA
		BUDCALC-PH - Budget Calc - Prem History + Estimated Bills
	<b>Web Service(s):</b>	WX-BudgetReq - Process Budget Request
		C1BudgetDeta - Budget Details Service
<b>Business Object (Y/N)</b>	<b>Business Object</b>	CXProcessBudgetRequest - Process Budget Request
		C1-Budget - Budget
		WXProcessBudgetRequest - Process Budget Request
		C1-BudgetTask
		C1-BudgetTaskType
		C1-SelfServiceCustomerReqTask
		Master Configuration
		SA Type
		Budget Plan
		Self-Service Task Type

### 3.4 Receive Budget Request Reference Number

**Actor/Role:** Self-Service Application User

**Description:**

The Self-Service Application User will Receive Budget Request Reference Number for future reference of service request.

### 3.5 Validate Request and Transit to 'Validate' Status

**Actor/Role:** C2M(CCB)

**Description**

The C2M(CCB) will transit to 'Validate Status' and perform Validations.

**Process Plug-in enabled (Y/N)**      **Available Algorithm(s):**

**Web Service(s):**

F1-TRN-DF-NS – Generic Business Object Status Monitor
CXProcessBudgetRequest - Process Budget Request

Business Object (Y/N)	Business Object	C1-Budget - Budget
		WXProcessBudgetRequest - Process Budget Request
		C1-BudgetTask
		C1-SelfServiceCustomerReqTask

**3.6 Update Log with Error and Transit Service Task to ‘Validation Error’ Status**

**Actor/Role:** C2M(CCB)

**Description**

The C2M(CCB) updates the status to ‘Validation Error’ if any of the validations fail.

Process Plug-in enabled (Y/N)	Available Algorithm(s):	F1-TRN-DF-NS – Generic Business Object Status Monitor
		Web Service(s):
Business Object (Y/N)	Business Object	CXProcessBudgetRequest - Process Budget Request
		C1-Budget - Budget
		WXProcessBudgetRequest - Process Budget Request
		C1-BudgetTask
		C1-SelfServiceCustomerReqTask

**3.7 Receive Request to Contact Company to Continue Enrollment**

**Actor/Role:** Self-Service Application User

**Description:**

The Self-Service Application User will Receive Message of Validation Error and will be requested to contact company to continue enrollment.

**3.8 Transit to ‘Awaiting Process’ Status**

**Actor/Role:** C2M(CCB)

**Description**

The C2M(CCB) will transit to ‘Awaiting Process’ status.

Process Plug-in enabled (Y/N)	Available Algorithm(s):	F1-TRN-DF-NS – Generic Business Object Status Monitor
		Web Service(s):
		CXProcessBudgetRequest - Process Budget Request
		C1-Budget - Budget

<b>Business Object (Y/N)</b>	<b>Business Object</b>	WXProcessBudgetRequest - Process Budget Request
		C1-BudgetTask
		C1-SelfServiceCustomerReqTask

### 3.9 Transit to 'Process Request' Status

**Actor/Role:** C2M(CCB)

**Description**

The C2M(CCB) will transit to 'Process Request' Status and will process budget request with recommended budget amount for eligible SAs.

<b>Process Plug-in enabled (Y/N)</b>	<b>Available Algorithm(s):</b>	C1-PRCBUDREQ - Process Budget Request
		F1-TRN-DF-NS - Generic Business Object Status Monitor
	<b>Web Service(s):</b>	CXProcessBudgetRequest - Process Budget Request
		C1-Budget - Budget
		WXProcessBudgetRequest - Process Budget Request
<b>Business Object (Y/N)</b>	<b>Business Object</b>	C1-BudgetTask
		C1-SelfServiceCustomerReqTask

### 4.0 Transit to 'Processing Error' Status and Create To-Do

**Actor/Role:** C2M(CCB)

**Description**

The C2M(CCB) will transit to 'Processing Error' Status, if system encounters any processing errors and will create a to-do entry.

<b>Process Plug-in enabled (Y/N)</b>	<b>Available Algorithm(s):</b>	C1-STSKTODO - Create Self Service Task To Do Entry
		F1-TODOCOMPL - Generic To Do Completion
	<b>Web Service(s):</b>	CXProcessBudgetRequest - Process Budget Request
		C1-Budget - Budget
		WXProcessBudgetRequest - Process Budget Request
<b>Business Object (Y/N)</b>	<b>Business Object</b>	C1-BudgetTask
		C1-SelfServiceCustomerReqTask



**4.1 Update to ‘Complete’ Status**

**Actor/Role:** C2M(CCB)

**Description**

The Account Budget information is updated, and the individual [recurring charge effective date](#) and amounts are stored for each Service Agreement. The C2M(CCB) will update service task to ‘Complete’ Status.

**Web Service(s):**

CXProcessBudgetRequest - Process Budget Request
C1-Budget - Budget
WXProcessBudgetRequest - Process Budget Request

**Business Object (Y/N)**

**Business Object**

C1-BudgetTask
C1-SelfServiceCustomerReqTask

**4.2 Receive Message about Successful Budget Enrollment**

**Actor/Role:** Self-Service Application User

**Description:**

The Self-Service Application User will Receive Message Receive Message about Successful Budget Enrollment.

**4.3 Analyze Error and Work To Do**

**Actor/Role:** CSR or Authorized User

**Description:**

CSR or Authorized User analyzes the error logged and respective ‘To Do’ created to determine the corrective action. User performs work to resolve the error.

**4.4 Request to ‘Process Request’**

**Actor/Role:** CSR or Authorized User

**Description:**

CSR or Authorized User will analyze and work on the Processing error and if the issue is resolved, will transit the service task to ‘Process Request ‘ status.

**4.5 Complete To Do**

**Actor/Role:** C2M (CCB)

**Description:**

C2M (CCB) completes the ‘To Do’ entry when the Service task is transitioned from the ‘Processing Error’ status.

**4.6 Request to ‘Discard’**

**Actor/Role:** CSR or Authorized User

**Description:**

CSR or Authorized User decides to discard the Budget Enrollment request with ‘Discard Reason’.

**4.7 Update Budget Request Service Task to ‘Discarded’ Status**

**Actor/Role:** C2M(CCB)

**Description**

The C2M(CCB) will update service task to ‘Discarded’ Status.

<b>Business Object (Y/N)</b>	<b>Business Object</b>	C1-BudgetTask
		C1-SelfServiceCustomerReqTask
	<b>Web Service(s):</b>	CXProcessBudgetRequest - Process Budget Request
		C1-Budget - Budget
		WXProcessBudgetRequest - Process Budget Request
<b>Configuration required Y</b>	<b>Entities to Configure:</b>	Look Up - Discard Reason

**4.8 Receive Message About Discarded Request**

**Actor/Role:** Self-Service Application User

**Description:**

The Self-Service Application User will Receive message about budget enrollment service request being discarded.

Test Assets related to the Current Process

Testing Asset Sr.No	Testing Asset-Flows	No Of Data sets
1	URM-C2M-3441a-001-Manually-Enroll-Acct-Into-Budget-With-Reco-Amt	3
2	URM-C2M-3441a-002-Manually-Enroll-Acct-Into-Budget-With-Diff-Amt	3
3	URM-C2M-3441a-003-Manually-Enroll-Acct-Into-Budget-With-Reco-Amt-And-Cust-Contact	3

## Document Control

### Change Record

Date	Author	Version	Change Reference
04/03/09	Colleen King		No Previous Document
04/29/09	Colleen King		Multiple changes - April
04/30/09	Galina Polonsky		Review
5/6/09	Colleen King		Updates
5/11/09	Colleen King		Updates
8/19/09	Colleen King		Updates after review
10/21/10	Geir Hedman		Update Title and Content page
11/30/10	Ze'ev Lavee		Technical Update Algorithms
2/8/11	Geir Hedman		Updated Document and Visio
8/2/13	Ahad G Abbasi		Updated for C2M(CCB) V2.4
08/16/13	Galina Polonsky		Reviewed, Approved
09/07/2017	Ekta Dua		Updates document and visio to v2.6
09/07/2017	James Foreman		C2M version created from CCB v2.4
09/18/2017	Galina Polonsky		Reviewed, Approved
06/03/2019	Satya Kalavala		Updated format for v2.7
07/18/2024	Kunal Nerkar		Updated Document and Visio for C2M v2.9
10/23/2024	Line Prado		Reviewed
12/18/2024	Galina Polonsky		Reviewed, Approved

Attachments:

Account/Budget

Account

Bookmark

Delete

Clear

Save

Refresh

Main

Auto Pay

Persons

Financial Balances

Bill Messages

C & C

Budget

Deposits

Characteristics

Alerts

Account Portal

ACCOUNT

Kunal,Budget Bill, Residential, \$39.27

ACCOUNT ID 0073658846 8

Recommend Budget

Cancel Budget

BUDGET PLAN

Residential Budget Plan

NEW BUDGET DATE

07-19-2023

CURRENT ACCOUNT BUDGET

\$39.00

RECOMMENDED ACCOUNT BUDGET

\$0.00

SERVICE AGREEMENT	LAST CHANGED DATE	CURRENT BUDGET	RECOMMENDED BUDGET
California / Electric Residential, ERES1, Active, 01-01-2020, Single family - no seasonal factors, 0074674279	02-01-2020	\$39.00	<div>\$0.00</div>

Admin Menu/Budget Plan

Budget Plan

BookmarkPrevious ItemDuplicateDeleteClearSaveRefresh

Main

BUDGET PLAN

\* RES-BUD

DESCRIPTION

Residential Budget Plan

CIS DIVISION

CALCULATION ALGORITHM

C2M-RBUDCALC

Avg of last 12 months + 5%, round up to nearest \$1

MONITOR ALGORITHM

C2M-RBUDMON

Highlight customer if budget amount > 30% off

TRUE UP ALGORITHM

C2M-RBUDTUP

Change budget if new budget > 30% different

MONTHS FOR TRUE UP

12

3.4.4.1a C2M.Enroll in Budget

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22

Service Agreement/Chars, Qty, & Rec Chg

Service Agreement

BookmarkClearSaveRefresh

MainRate InfoSA/SPChars, Qty & Rec. ChargesMiscContract OptionsBilling ScenarioSA Portal

SA INFO

California / Electric Residential, ERES1, Active, 01-01-2020, Single family - no seasonal factors, 0074674279

SA ID0074674279

CHARACTERISTICS

		EFFECTIVE DATE	CHARACTERISTIC TYPE	CHARACTERISTIC VALUE
+		01-01-2020		

CONTRACT QUANTITY

		EFFECTIVE DATE	CONTRACT QUANTITY TYPE	CONTRACT QUANTITY
+		01-01-2020		

BUDGET AMOUNT

		EFFECTIVE DATE	RECURRING CHARGE AMOUNT
+		02-01-2020	\$39.00

## Customer 360

Customer 360

Main

Program Enrollment

i

Customer is on budget billing

Budget Amount set for \$147.00. Last Changed on 07-21-2023. Next true-up is on 09-21-2023.

Go To



Account Financial History

Account Financial History

Main

Account Financial History ⓘ

SEARCH BY

Arrears Date

Expand Filters

	ARREARS DATE	FINANCIAL TRANSACTION TYPE	CURRENT AMOUNT	CURRENT BALANCE	PAYOFF AMOUNT	PAYOFF BALANCE
1		Synch cur bal w/ payoff bal	\$197.85	\$276.12	\$0.00	\$276.12
2	03-01-2020	Bill Segment	\$39.00	\$78.27	\$236.85	\$276.12
3	03-01-2020	Late payment charge	\$1.15	\$39.27	\$1.15	\$39.27
4	02-01-2020	Bill Segment	\$38.12	\$38.12	\$38.12	\$38.12

Billing History

SA Billing History

BookmarkClearSaveRefresh

Main

ACCOUNT ID

0073658846

Kunal,Budget Bill, Residential, \$276.12

SA INFORMATION

California / Electric Residential, ERES1, Active, 01-01-2020, Single family - no seasonal factors, 0074674279

SA ID

0074674279

	START DATE	END DATE	DAYS	STATUS	CURRENT AMOUNT	PAYOFF AMOUNT	UOM	BILLABLE SERVICE QUANTITY	AVERAGE DAILY SERVICE QUANTITY
	02-01-2020	03-01-2020	29	Frozen	\$39.00	\$236.85	Kilowatt-Hours	2200.000000	75.86
	01-01-2020	02-01-2020	32	Frozen	\$38.12	\$38.12	Kilowatt-Hours	300.000000	9.38

**Miscellaneous Information:**

System supports communicating with the external system via RESTful services or via SOAP services. In both cases, the system uses an object called inbound web service (IWS) to store the configuration. A web service class is used to distinguish whether the IWS is used for REST or SOAP.

**Inbound Web Services:**

C1-Budget - Budget	REST
CXBudgetDetails - Retrieve Budget Details	SOAP
CXProcessBudgetRequest - Process Budget Request	SOAP
WXBudgetDetails - Retrieve Budget Details	SOAP
WXProcessBudgetRequest - Process Budget Request	SOAP